



Accessibility Statement

September 2025

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Accessibility Statement 2025

Next review: September 2027

1. Introduction

This accessibility statement applies to spilsby.parish.lincolnshire.gov.uk. It does not apply to any other website.

This website is run by Spilsby Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts.
- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the website using just a keyboard.
- Navigate most of the website using speech recognition software.
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We've also made the website text as simple as possible to understand.

AbilityNet (<https://www.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

2. How accessible this website is

We know some parts of this website are not fully accessible:

- The text will not reflow in a single column when you change the size of the browser window.
- You cannot modify the line height or spacing of text.
- Most older PDF documents are not fully accessible to screen reader software.
- Live video streams do not have captions.
- Some of our online forms are difficult to navigate using just a keyboard.
- You cannot skip to the main content when using a screen reader.

3. Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please send an e-mail to: townclerk@spilsbytowncouncil.gov.uk

We'll consider your request and get back to you in 7 days.

4. Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the Council's Clerk at townclerk@spilsbytowncouncil.gov.uk

5. Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS) as referred to in the Equality Act 2010.

6. Technical information about this website's accessibility

Spilsby Town Council is committed to making its website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

7. Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

8. Preparation of this accessibility statement

This statement was prepared on, last reviewed on and was last tested on 24th September 2025. The test was carried out by Spilsby Town Council.